

# Start Using Your Vision Benefits

Featuring the VSP vision network



Maintaining good vision and eye health is a priority. Now that you've enrolled, here's what you can do to make the most of your vision benefits.



## 1 Create a VSP account

Register at [VSP.com](https://www.vsp.com). Enter the last 4 digits of the primary member's SSN or Member ID number and complete all required fields. Select 'Create an Account' to complete your registration.



## 2 Review your plan details and print or save your ID card

Log in and locate your benefit plan to verify your coverage and eligibility. If you lose your ID card or need extras, you can access a digital version to print or save to your smartphone.



## 3 Verify your network and find a provider

You are free to see the vision provider of your choice, and you save more when seeing a VSP network provider. Log into your member account to verify your network and use the 'Find a Doctor' tool to locate a network provider.

### VSP Network

VSP offers the nation's largest network of independent doctors. Retail locations include:

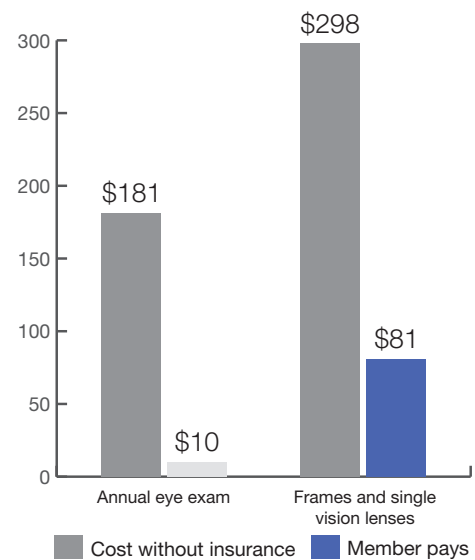


### Online options

Browse and buy online at [eyeconic.com](https://www.eyeconic.com) and get the most current deals on eyewear. Eyeconic.com is in the VSP network, and your vision benefits are applied directly to your online order.

Find more ways to save with [VSP Exclusive Member Extras](#).

Average savings with a VSP network provider



This example reflects average savings for VSP members. For illustrative purposes, the initial cost without insurance has been estimated. Actual charges may vary.



## 4 Schedule an appointment

Select a provider and schedule your appointment. When you arrive, tell them you have VSP. No ID card is necessary. Your provider will be able to look up your benefits by providing your social security number or unique ID.



## 5 Check your claims in your member account

You can check your claim status on the benefits history page on your account dashboard.



Manage your eye care needs anytime and anywhere by downloading the [VSP Vision Care App](#). Search for the app on the App Store (iOS) or Google Play (Android).



## Frequently Asked Questions

### Can I use my benefits if I visit a provider outside the network?

Yes, if you visit an out-of-network provider, you pay your provider the full balance and submit a claim with your itemized receipt for reimbursement based on out-of-network plan benefits. Greater benefits are available with network providers, and they submit the claim for you.

### Can I get glasses and contacts in the same year?

No, your benefit can be applied to contacts OR glasses during the benefit year. In other words, you will not receive an allowance for contacts if you already chose to apply your vision benefits to a new pair of lenses and/or frames during the same benefit year.

### Are prescription safety glasses covered?

Yes. You can use your benefits towards prescription safety glasses in lieu of regular eyeglasses or contacts.

### Who do I contact if I have questions?

#### Contact VSP for benefit, claims or network questions.

800-877-7195

Monday – Saturday, 8 a.m. - 7 p.m. (CST)

#### Contact Ameritas for billing, administration, ID card or network questions.

group@ameritas.com

If you enrolled through an employer: 800-487-5553

If you purchased online: 800-300-9566

Monday - Thursday, 7 a.m. - Midnight

Friday, 7 a.m. - 6:30 p.m. (CST)



\*Not all providers at Costco locations are VSP network providers. Please verify that your provider is in the VSP network before seeking services. The frame allowance at some retailers may be less due to lower wholesale pricing.

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