

# Transition of Care and the Kaiser Permanente Difference

**CONNECTING NEW MEMBERS WITH HEALTH CARE THAT MATCHES THEIR UNIQUE NEEDS**

It can be tough to make the change to a new health care system, especially if you are managing chronic conditions or have specialty medical needs. We have a team that is dedicated to helping you connect with the right doctors, specialists and prescription medications to minimize the disruption and manage your care transition.



## MATERNITY NEEDS

- Assist with prenatal and postnatal care and coordination

## SPECIALTY CARE NEEDS

- Connect with specialists such as neurologists, dermatologists and gastroenterologists
- Coordinate durable medical equipment needs
- Connect with pharmacy for specialty prescriptions

## COMPLEX MEDICAL NEEDS

- Connect with specialty care for conditions such as cancer, renal disease, pre-/post-surgery, and transplants

Do you have maternity, complex or specialty care needs and would like help transitioning care or coverage?

Contact the Commercial Customer Experience Team by emailing them at [Welcome@kp.org](mailto:Welcome@kp.org)