

# CHAT ONLINE



## Connect with a doctor without leaving your home.

Kaiser Permanente has made it easier for you to get the care you need. Chat with a Doctor allows you to connect online, in real time, for medical advice with a Kaiser Permanente doctor. For your convenience, you can send pictures securely through the chat.

You can also chat online with a pharmacist or financial counselor.

## Get fast answers to urgent questions about:

- Fevers, coughs, and colds
- Vomiting, diarrhea, and constipation
- Cuts and stitches
- Pink eye
- Rashes and skin concerns
- Minor injuries or trauma
- Sinus infections

Are you unsure about whether you just need advice or if you need to come in for an appointment? Are you wondering if you should be seen in our medical offices or if you need urgent care? Chat with a Doctor to get answers to these questions quickly!

## How do I chat with a doctor?

If you are registered on **kp.org**, simply log on, click the chat button, and a doctor will help you in a timely manner. You can also chat with a doctor on the Kaiser Permanente mobile app.

## When can I chat with a doctor?

Online chat is available 7 a.m. to 10 p.m., 7 days a week.

Our physicians are board certified and have access to your electronic medical record.



Explore your care options at [kp.org/getcare](https://kp.org/getcare)



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VIDEO  
VISIT



CHAT  
ONLINE



IN-PERSON